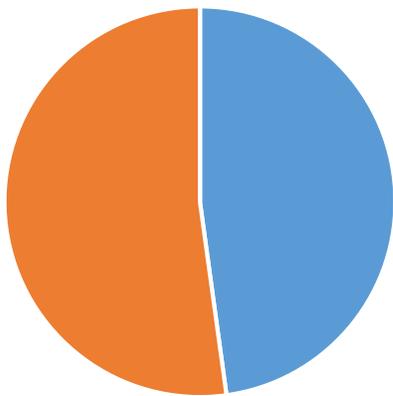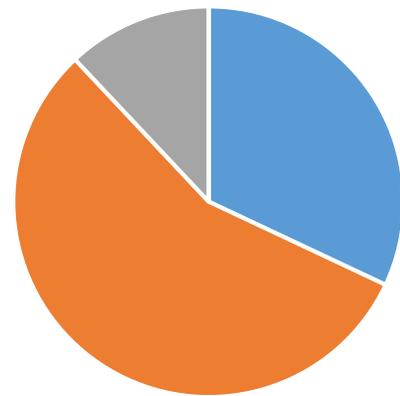# "Going Forward: An Informal Sharing Session about What We've Learned from Librarying During A Pandemic!"

I learned something by participating in this library activity.
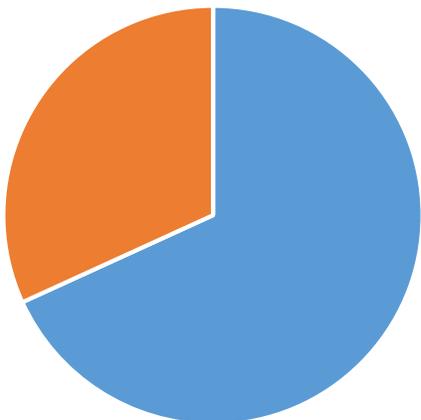
■ Strongly Agree ■ Agree ■ Neutral ■ Disagree

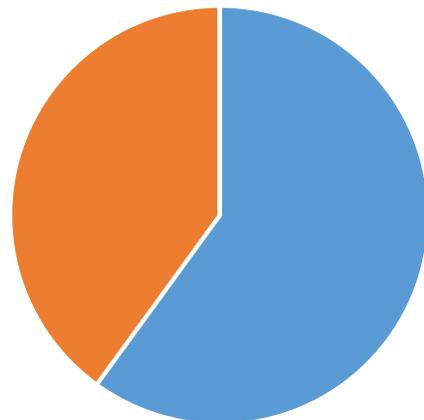### I am likely to apply what I have learned.

■ Strongly Agree ■ Agree ■ Neutral ■ Disagree

The program was organized well and structured appropriately for the topic.

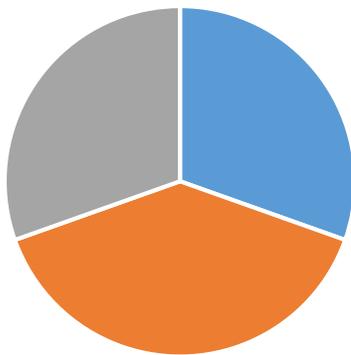■ Strongly Agree ■ Agree ■ Neutral ■ Disagree

Overall, I think the workshop was excellent.

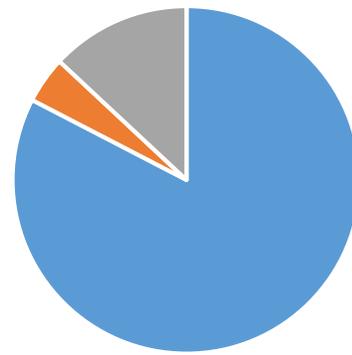■ Strongly Agree ■ Agree ■ Neutral ■ Disagree

"Going Forward: An Informal Sharing Session about What We've Learned from Librarying During A Pandemic!"

How did you hear about the workshop?

- INCOL Mailing List
- Email/LibIdaho/Listserv
- Supervisor/Colleague

Time allowed to cover the topic was:

- Just Right
- Too Little
- Too Much

Future Topics/Speaker Suggestions

Topic	Count
Collection services (patron-d...	10 (43.5%)
Customer service (difficult sit...	9 (39.1%)
Leadership and supervision...	9 (39.1%)
Library science (changes in t...	8 (34.8%)
Marketing and advocacy (m...	5 (21.7%)
Programming (information lit...	10 (43.5%)
Reference (medical resourc...	5 (21.7%)
Technical services (RDA, lab...	2 (8.7%)
Technology tools (mobile libr...	6 (26.1%)
Youth services (storytimes,...	1 (4.3%)
Project Outcomes	1 (4.3%)
Something related to EDI	1 (4.3%)
I work more behind the scen...	1 (4.3%)

"Going Forward: An Informal Sharing Session about What We've Learned from Librarying During A Pandemic!"

What were the strong points of the program?

- The various types of solutions that were used

- Hearing how different libraries (i.e. public and academic) were able to adapt quickly and efficiently at the beginning of the pandemic and how to continue the changes made moving forward as the city, state, and country open up.

- Joanne Bailey did an excellent job talking about how she worked with staff and empowered them during a pandemic. Excellent points made regarding cross-training and recognizing our work may look different moving forward. I was also really impressed by the information Dana M (SCLD) put together to show us about what they have learned about offering virtual programs and when it has worked and hasn't worked. She was extremely encouraging and I felt energized to move forward with a variety of programs and to simply try!

- Variety of topics and services covered

- The content was great but honestly the feeling of a small informal conference was the most pleasant part of the program for me after so long working solo in a covid context.

- The presenters were well prepared & the surveys were super cute and fun!

- Hearing ideas and strategies about serving customers during COVID, especially from a variety of different types of libraries/librarians.

- Hearing from all types of Librarians and Library staff

- The timing was good, just enough allotted time per presenter

- I really liked the lessons learned part - what people found worked and what didn't

- Zoom format, casual, of current interest

- Hearing first-hand experiences

- Great discussion

- Sharing innovative ideas on how libraries have done the best they can under difficult circumstances.

- The collaboration aspect of learning from other organizations. Keeping the presentations succinct so that more information could be shared and at the same time allowing questions which gave the opportunity to expand on topics of interest to the group.

"Going Forward: An Informal Sharing Session about What We've Learned from Librarying During A Pandemic!"

What were the strong points of the program? Cont.

- all the great ideas for outreach like partnering with Meals of Wheels. I am from an academic library so found balancing creation of online content with continuous assessment and job evaluations interesting

- very informative

- Hearing from individuals who do the work. Practical rather than hypothetical

- Hearing what others have done normalized 2 things: 1. That what I and my library did was in line with our local norms. 2. That all our libraries saw and responded to the differing needs of our different communities.

- Different methods of programming and what will work in the future

- Hearing needs of area customers

- It was online- no traveling.

- The breadth of perspectives covered. The timeliness of the topic.

COMMENTS or SUGGESTIONS about the program?

- I won't necessarily use all of the information, but it was interesting to hear what people have been doing over the past year

- I love that all our responses were emphasized such varied services. I'm amazed, but not surprised, at the strength of everyone's creative responses to pandemic services.

- Excellent program, excellent moderation (and co-moderators/support). Very good presentations and I enjoyed learning from other organizations about what they were doing around the various topics.

- Shorten the length or provide a break.

"Going Forward: An Informal Sharing Session about What We've Learned from Librarying During A Pandemic!"

What were the weaknesses of the program?

- I didn't think there were any weaknesses/Can't think of any/None

- Could have used more free form discussion time

- For me, it turned out to be too long. The polls were fun - they helped. I needed a physical break after an hour. After 1.5 hours, it felt too long.

- Heavily weighted towards public libraries. Need more academic library participation

- I listened to the recording and would have appreciated it if the poll questions and possible answers, when applicable, were read out loud for the benefit of those not attending live. In my opinion, it worked best to allow questions after each presenter, vs. holding questions for the 3 presenters who were talking about programming until after the last presentation on that topic--I understand the reasoning behind holding the questions, but feel we could have benefitted more from being able to ask questions right after each speaker (better flow, more questions for the first two presenters).

- I wouldn't say this is a weakness of the program exactly, but as library staff rather than a current librarian, many things weren't relevant to my current position. It was still useful information to me though.

- Length - a bit long

- Need more variations of libraries.

- No all the speakers' speakers' visual presentations were equally engaging, but that's normal in a volunteer panel.

- No weaknesses! Bailey and the LCLD team did a great job pulling off a Zoom conference.

- Not enough time for questions, especially for the last three panelists.

- Public library/Academic library split- not always relevant

- Rushed at the end

- Some of the programs were not applicable to me (such as library instruction at universities), but it was okay.

- Start time

- Too long, heavy focus on public library programming which was not as relevant to my job.

- Virtual. Couldn't show everything I wanted to