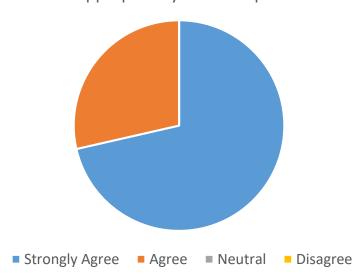
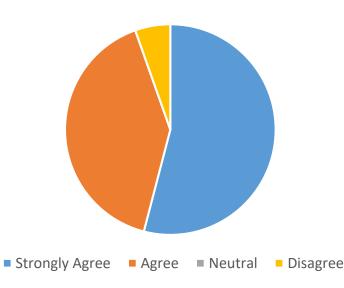
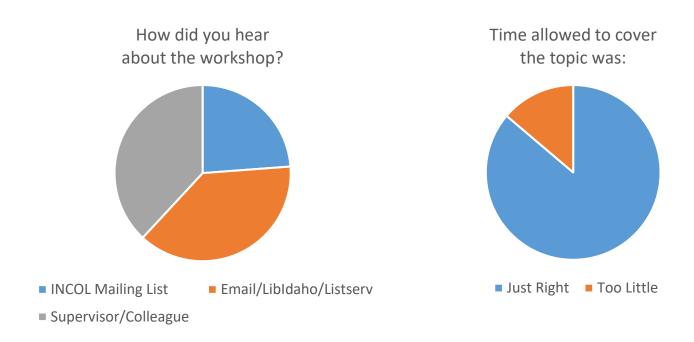


The program was organized well and structured appropriately for the topic.

Overall, I think the workshop was excellent.









What were the strong points of the program?

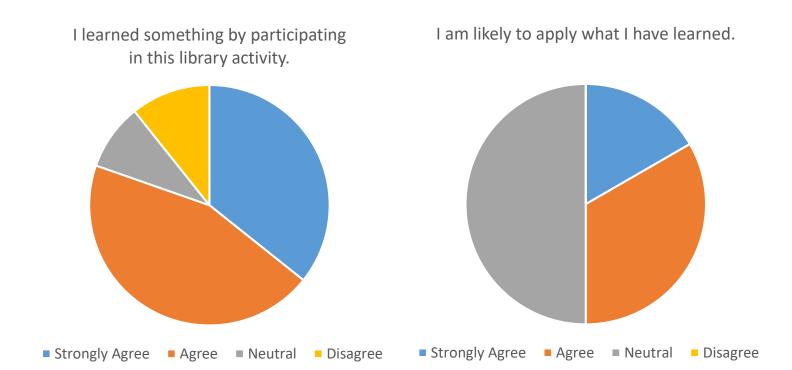
- Applicable and relevant information
- The instructor was knowledgeable
- good for readers advisory- good to market our content, not just our programs
- Well organized, timely topic, experienced presenter, good tips, and thorough Q & A.
- · Good applicable entry-level discussion of marketing principles
- Presenter, knowledge, and depth of subject (not too surface). Glad it was online; otherwise may not have attended. (In normal years I don't attend due to work schedule.)
- the importance of marketing the collection, I tend to focus on programming.
- · her content and enthusiasm
- · Excellent presenter with excitement and passion for promoting books
- The QA
- The importance of marketing the collection and using "emotional" words in subject lines
- · Ideas for good marketing
- Research-backed, real-world solutions
- Angela was so knowledgeable and has so much experience that she provided. Also the websites that she suggested was really great.
- Presenter's experience and knowledge
- I like how she explained the 3 way to promote collections
- Practical tips and ideas for promoting the library and our services.
- the Q&A duration was perfect. Having actionable outcomes
- Ideas

What were the weaknesses of the program?

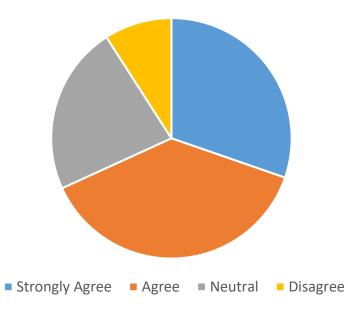
- · Technology glitches
- She didn't say the source of info regarding suggestions for posting on social media.
 They were blanket statements without taking into account different regions or social media history.
- some technical glitches nothing major
- A few tech glitches with sound and not seeing the presenter.
- Aimed firmly at public or K-12 libraries with popular (novel) collections
- small technical problems, fixed by the follow up links
- · would have liked to see her
- Given she works for NoveList most resources directed back to NoveList
- WebEx isn't the optimal platform Zoom is much more user-friendly
- Presenters had current practices and methods to share.

COMMENTS or SUGGESTIONS about the program?

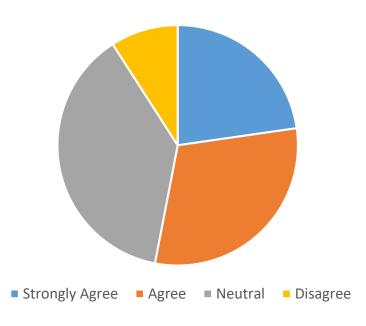
- Say what you're basing your recommendations on.
- well done and timely
- More description or note on intended audience
- I think having programs once in a while online is good; allows some who cannot ordinarily "leave work" (physically) ability to participate.
- What really struck me was Angela's comment that people get a library card so they can get stuff (duh! but I hearing her say it hit home), so do what you can to promote your collection!
- The only reason I answered neutral on some of the question is because I work at an
 academic library and the marketing strategies seemed applicable to public libraries. I
 know this can be a difficult thing to incorporate academic libraries into so that's
 understandable.
- Very helpful for all levels of our staff contributors.
- First INCOL webinar. Was better than I thought it would be.
- · Thank you for providing this opportunity.
- Presenter was great, I have taken marketing courses previously was interested in a few new tricks, but content did not really apply to academic higher ed collections
- Thank you so much I've been following Angela's blog for YEARS and it was so exciting to hear her speak in person!
- Maybe send out the list of website/services that Angela uses. For example I didn't catch what the email service was that she uses was called.

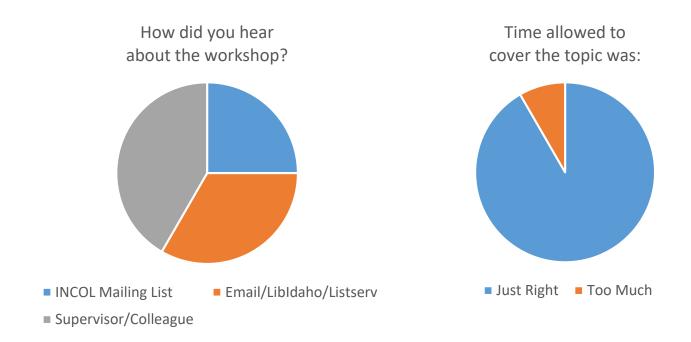


The program was organized well and structured appropriately for the topic.

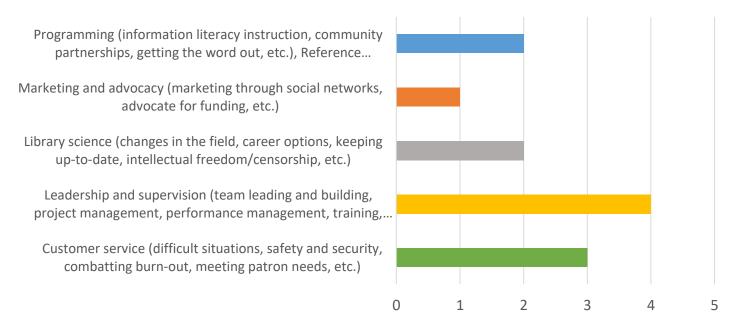


Overall, I think the workshop was excellent.





Future topics/speaker suggestions



What were the strong points of the program?

- I liked the testimonials from members idea.
- Presenter works in the library and knew his material.
- practical and useful
- Excellent program with the well- organized structure and great speakers!
- showing tools from coschedule.com
- Easy to access and everyone was very friendly
- I liked that he had explains of his promotions and other libraries
- Virtual meeting
- · Nice overview of marketing
- Presenter was personable
- The social media tips

What were the weaknesses of the program?

- Unfortunately there were a lot of technical issues.
- Tech issue with the slides
- Tech issues but it happens to us all!
- the technical difficulties that happens
- Too much time on what didn't interest me, and too little on what did. This is individual specific and not a reflection of the instructor
- Title and description did not indicate that this was a basic course. It followed an more advanced course.
- It was too basic.
- (tech issues). Perhaps rehearse with presenters prior?
- There weren't any weak points.

COMMENTS or SUGGESTIONS about the program?

- Perhaps consider how provide tips to recruit more digital followers.
- The only reason I answered neutral on some of the question is because I work at an
 academic library and the marketing strategies seemed applicable to public libraries. I
 know this can be a difficult thing to incorporate academic libraries into so that's
 understandable.
- I'm going to take a photo of our library dog and cat and post it saying Sparky and Filbert miss you!! Good idea.
- Indicate that it is a basic course. Offer previous to an advanced course.
- Good coverage of basic skills.
- Thank you!
- I was concerned about the short advertising period, but it looks like we had a good turn out!
- Thank you for sharing your expertise.