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INCOL Continuing Education Program
Workshop Evaluation

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Program: "A New Story About the Library in the Networked Society"
Presenter: Professor Rolf Hapel
Date: 5/2/2019
Session (please circle): AM or PM

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RATING SYSTEM

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	Strongly Agree	Agree	Neither Disagree or Agree	Disagree	Strongly Disagree
QUESTIONS					
1. I learned something by participating in this library activity.	AM 17 PM 18 Total 35 (74%)	AM 7 PM 5 Total 12 (26%)	AM 0 PM 0 Total 0	AM 0 PM 0 Total 0	AM 0 PM 0 Total 0
2. I am confident about using what I have learned.	AM 7 PM 10 Total 17 (37%)	AM 14 PM 10 Total 24 (52%)	AM 3 PM 2 Total 5 (11%)	AM 0 PM 0 Total 0	AM 0 PM 0 Total 0
3. I am likely to apply what I have learned.	AM 10 PM 12 Total 22 (47%)	AM 10 PM 8 Total 18 (38%)	AM 4 PM 3 Total 7 (15%)	AM 0 PM 0 Total 0	AM 0 PM 0 Total 0
4. Applying what I learned will help improve library services to the public.	AM 13 PM 16 Total 29 (63%)	AM 10 PM 7 Total 17 (37%)	AM 0 PM 0 Total 0	AM 0 PM 0 Total 0	AM 0 PM 0 Total 0
5. The presenter(s) was/were responsive to the concerns of the group, as well as individuals.	AM 19 PM 18 Total 37 (79%)	AM 4 PM 4 Total 8 (17%)	AM 1 PM 1 Total 2 (4%)	AM 0 PM 0 Total 0	AM 0 PM 0 Total 0
6. The program was organized well and structured appropriately for the topic.	AM 19 PM 21 Total 40 (85%)	AM 5 PM 2 Total 7 (15%)	AM 0 PM 0 Total 0	AM 0 PM 0 Total 0	AM 0 PM 0 Total 0
7. Overall rating of workshop. (Need to change this question since it doesn't match the scale.)	AM 18 PM 18 Total 36 (84%)	AM 3 PM 3 Total 6 (14%)	AM 1 PM 0 Total 1 (2%)	AM 0 PM 0 Total 0	AM 0 PM 0 Total 0

Comments: Informative; Great!; Very Good!; 10; I liked it. It was very interesting and informative.; (Scale?) A+

Time allowed to cover the topic was: (circle your answer)
Too little AM 1 PM 1 Total 2 (4%) (? Maybe a little too little ☺)
Too much
Just right AM 22 PM 21 Total 43 (96%) (a little more would have been okay)
No response AM 1 PM 1 Total 2

COMMENTS or SUGGESTIONS about the program?
Rolf was fabulous – Thank you

How did you hear about the workshop?
INCOL listserv and fellow librarian; email – flier; Email from dept. supervisor; Email; co-worker; email; Dana; on committee; Inter-office emails and guidance(?); Email; email from INCOL; my coworker; through SCLD intranet.; Email from manager/librarian.; Through the INCOL workshop flier.; Program flyer by email; INCOL rep to our libr.; Flyer; Through internal email circulated at my library; Email from staff at CDA Library; Work; Co-worker email; Intranet posting from our Digital Librarian; An email from my supervisor with the option to attend if interested.; Through one of the managers in my library system.; from work; Email; INCOL email; INCOL email; Email; My supervisor; Through work, libidaho listserv; My director; Director; Our administration; INCOL email; Through INCOL; Library sent out an email to all employees.; by email; coworker; Idaho's Deputy State Librarian Stephanie Bailey-White

What were the strong points of the program?
Speaker and discussion/questions + location; hearing abt his library exp. in Denmark.; Organized slide presentation and knowledgeable speaker.; So many ideas new to me; the presentation; Design space; Strong presentation & good methodological content w/examples; Presenter's presentation style; I loved seeing all the ideas that were in that library; Good ideas – New things to try.; Workshopping with other library professionals – Hearing specific program examples from Dokk 1; The humor. The pictures also helped get a look at what libraries in another country.; How the library can become an interactive learning space. By understanding the user they can create a space which will be utilized by the user.; Excellent program overall and info so relevant in todays world.; Good topic – Knowledgeable; Expert! Time for group work; Getting me to rethink where our libraries might be experiencing weaknesses & how to improve.; Powerpoint was very useful; Interactive & Relational; Creative ideas; (illegible illegible) space; Ideas for different ways to approach connecting to the community & developing innovative programming & addressing funding through partnerships.; Thinking outside the box to build trust & meet community needs.; All the out of box thinking; Creating partnerships with your community.; well-structured slide lecture, nice venue, interesting to hear about what is happening in a large Danish public library; Great presenter; Fun, creative thoughts & ideas; Getting us to think outside of the box and ask questions; Rolf is very engaging, enthusiastic, and inspiring. His presentation made me want to move to Denmark!; yes; Professional presenter; Making us open our minds to possibilities; N/A; Positivity and forward thinking; combination of lecture (presentation slides, framework, models) hands-on practice (group discussion and worksheets); facilitator/presenter, interesting topic; the many models referenced for further research

What were the weaknesses of the program?
None; screen hard (?) to see; some concepts may not translate to US – European vs. US norms, etc.; Small groups – forced participation; more workshop items(?); Could have had more examples for academic libraries; The group work was just ideas that we'd already heard about; further discussion about way to do ideas – Narrow down and enact; None; no weaknesses.; How to make the connections and partnerships; Not enough time; None; Almost too much info to absorb.; A little more directed to public libraries, a little that can be applied to academics; N/A; N/A; None; none; Need more ideas for libraries that have limited space & funding; None. It challenged me to think beyond the idea that "we don't have enough money", etc. Our challenge here is more inertia of admin staff.; N/A; I have heard many of these ideas before but I was in planning school.; None; not enough of the great slides presented were in the handouts

Other comments you want to share with the presenter(s) or C.E. Committee?
I don't enjoy being put on the spot.; It would help to have the workshop section sorted by type of library; Thank you!; This was an overall good workshop. Learned a lot there were a lot of takeaways that could be applied to the library we work at.; loved the activities; ☺ ; I love these workshops they are very informational and useful!; I would like access to the Powerpoint instead of trying to write down everything the instructor knows; <u>Thank You</u>! This was so valuable; Loved it!; Consider not using a laser pointer. The swirling light that it creates is distracting & hard on the eyes.; Breaking it up by having us meet in groups was nice; very interesting ideas to try to bring to enhance our libraries.; Thank you for your time!; Great topic and good discussion; what an attractive man – kind & collaborative & service-oriented – thank you!; More email reminders to sign up

FUTURE TOPIC/SPEAKER SUGGESTIONS

8 - Collection services [5] (**patron-driven acquisition** [2], interlibrary loan, **ebook acquisition and budgeting** [1], etc.)
13 - Customer service [8] (**difficult situations** [1], safety and security, **combatting burn-out** [1], **meeting patron needs** [3], etc.) (Would love to have this be addressed – though some of our challenges are likely different than Denmark's.; There is a huge need for this.)
12 - Leadership and supervision [6] (**team leading and building** [2], **project management** [2], **performance management** [2], training, etc.)
12 - Library science [7] (**changes in the field** [2], career options, **keeping up-to-date** [1], **intellectual freedom/censorship** [2], etc.)
12 - Marketing and advocacy [7] (**marketing through social networks** [2] (Yes!), **advocate for funding** [3], etc.)
13 - Programming [7] (information literacy instruction, **community partnerships** [4], **getting the word out** [2], etc.)
4 - Reference [4] (medical resources, legal resources, technical/vocational resources, readers advisory, reference interviews, etc.)
4 - Technical services [3] (RDA, labeling and packaging challenges, assigning genres and subjects, **promoting books through cataloging** [1], etc.)
10 - Technology tools [8] (mobile library services, ebooks, **makerspaces** [1], **mashups** [1], etc.) (& robots as story-tellers & "co-workers")
5 - Youth services [2] (storytimes, STEM programs, **play and learn** [1], **technology for literacy** [2], etc.) (☺)

Other topics or speaker(s) that you suggest:
Programs on addressing library anxiety.; Ryan Dowd – Empathy driven approach to Homelessness;

Analysis of topics:
Customer service and Programming were the top topics. Leadership and supervision, Library science, and Marketing and advocacy were close seconds.

Top detailed topics included Community partnerships (likely because the presentation mentioned this a lot), Advocate for funding, and Meeting patron needs.