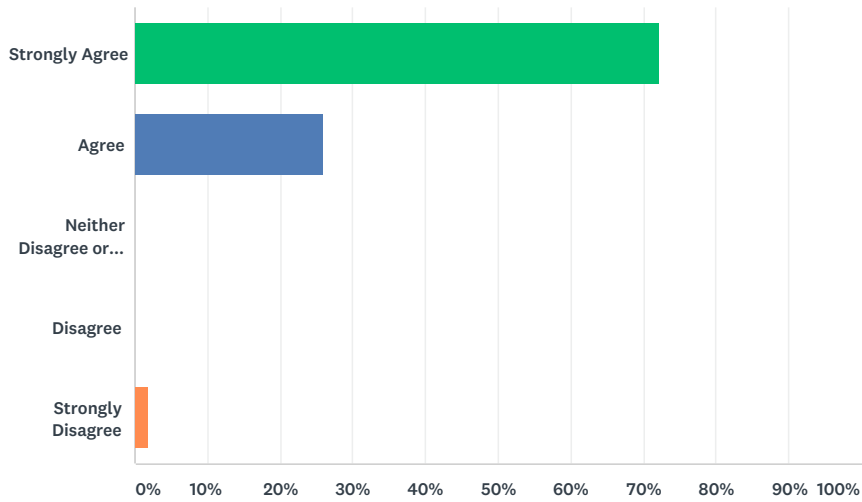


Q1 I learned something by participating in this library activity.

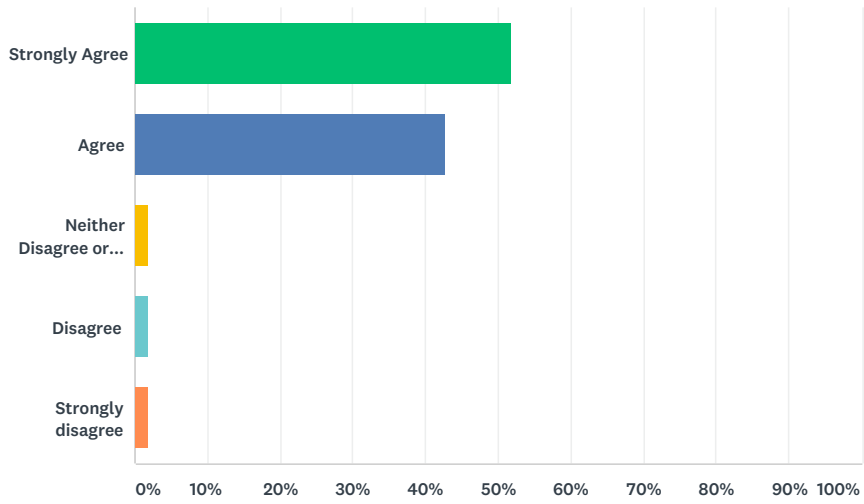
Answered: 54 Skipped: 1



ANSWER CHOICES	RESPONSES	
Strongly Agree	72.22%	39
Agree	25.93%	14
Neither Disagree or Agree	0.00%	0
Disagree	0.00%	0
Strongly Disagree	1.85%	1
Total Respondents: 54		

Q2 I am confident about using what I have learned.

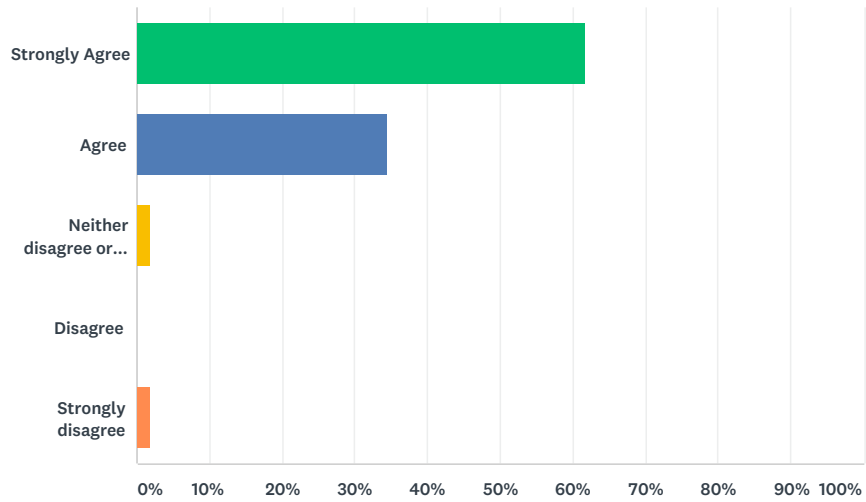
Answered: 54 Skipped: 1



ANSWER CHOICES	RESPONSES	
Strongly Agree	51.85%	28
Agree	42.59%	23
Neither Disagree or Agree	1.85%	1
Disagree	1.85%	1
Strongly disagree	1.85%	1
Total Respondents: 54		

Q3 I am likely to apply what I have learned.

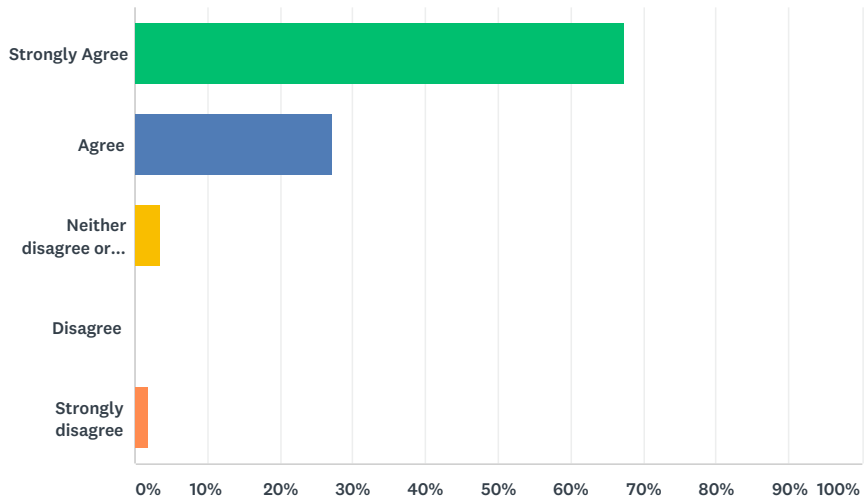
Answered: 55 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	61.82%	34
Agree	34.55%	19
Neither disagree or agree	1.82%	1
Disagree	0.00%	0
Strongly disagree	1.82%	1
Total Respondents: 55		

Q4 Applying what I learned will help improve library services to the public.

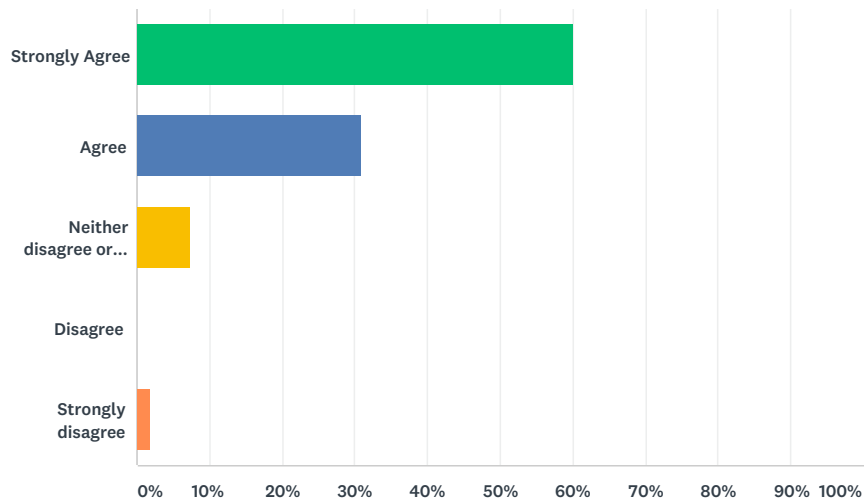
Answered: 55 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	67.27%	37
Agree	27.27%	15
Neither disagree or agree	3.64%	2
Disagree	0.00%	0
Strongly disagree	1.82%	1
Total Respondents: 55		

Q5 The presenter(s) was/were responsive to the concerns of the group, as well as individuals.

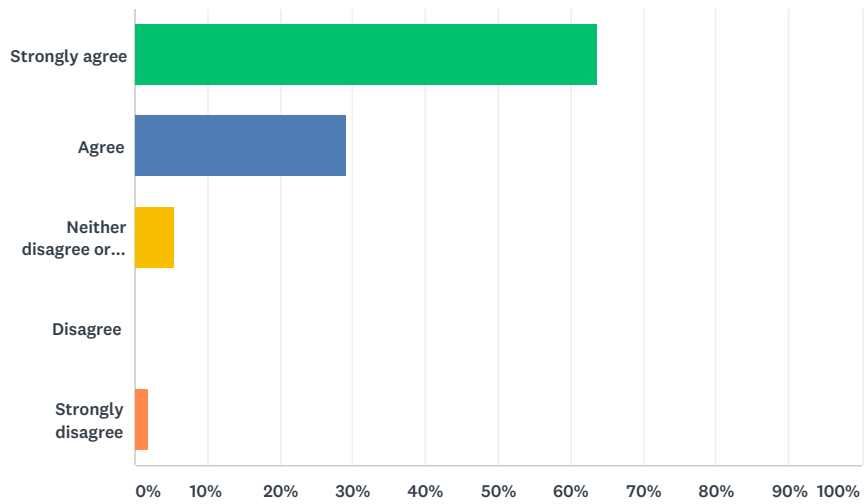
Answered: 55 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	60.00%	33
Agree	30.91%	17
Neither disagree or agree	7.27%	4
Disagree	0.00%	0
Strongly disagree	1.82%	1
Total Respondents: 55		

Q6 The program was organized well and structured appropriately for the topic.

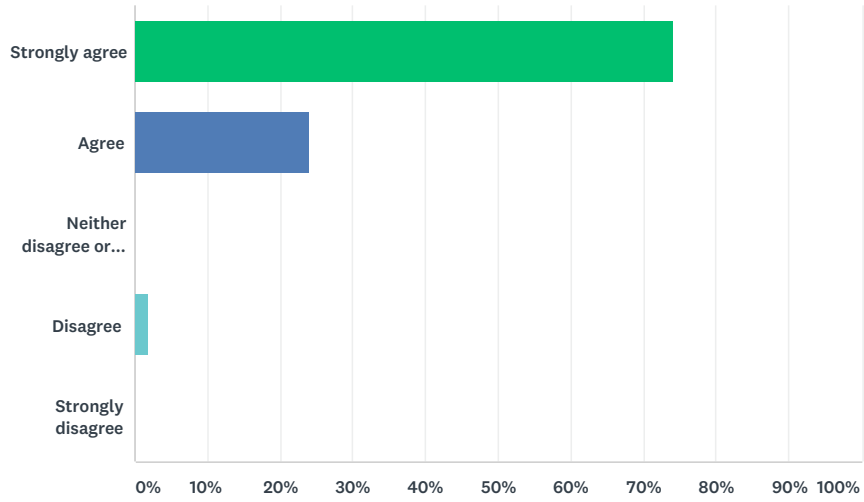
Answered: 55 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	63.64%	35
Agree	29.09%	16
Neither disagree or agree	5.45%	3
Disagree	0.00%	0
Strongly disagree	1.82%	1
Total Respondents: 55		

Q7 Overall, I think the workshop was excellent.

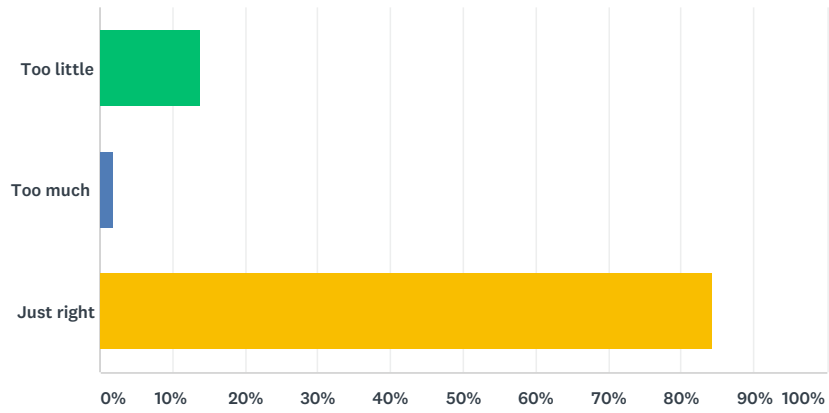
Answered: 54 Skipped: 1



ANSWER CHOICES	RESPONSES	
Strongly agree	74.07%	40
Agree	24.07%	13
Neither disagree or agree	0.00%	0
Disagree	1.85%	1
Strongly disagree	0.00%	0
Total Respondents: 54		

Q8 Time allowed to cover the topic was:

Answered: 51 Skipped: 4



ANSWER CHOICES	RESPONSES	
Too little	13.73%	7
Too much	1.96%	1
Just right	84.31%	43
TOTAL		51

Q9 How did you hear about the workshop?

Answered: 49 Skipped: 6

#	RESPONSES	DATE
1	library manager	11/8/2019 10:01 AM
2	library department meeting	11/8/2019 10:00 AM
3	through the assistant dean of Foley Library who also sent a library wide email with flyer information	11/8/2019 9:59 AM
4	Katy Pike - SCRLD	11/8/2019 9:58 AM
5	WLA listserv	11/8/2019 9:57 AM
6	my library admin office - incol member library	11/8/2019 9:56 AM
7	supervisor	11/8/2019 9:54 AM
8	INCOL	11/8/2019 9:53 AM
9	poster from INCOL up at my library	11/8/2019 9:51 AM
10	INCOL	11/8/2019 9:50 AM
11	INCOL/work	11/8/2019 9:49 AM
12	email from INCOL	11/8/2019 9:47 AM
13	email	11/8/2019 9:46 AM
14	library director	11/8/2019 9:45 AM
15	email sent to library staff	11/8/2019 9:43 AM
16	library director	11/8/2019 9:31 AM
17	INCOL rep	11/8/2019 9:30 AM
18	email from work	11/8/2019 9:28 AM
19	work	11/8/2019 9:26 AM
20	incol	11/7/2019 3:56 PM
21	incol email list	11/7/2019 3:55 PM
22	library	11/7/2019 3:53 PM
23	email	11/7/2019 3:51 PM
24	incol website and email	11/7/2019 3:50 PM
25	incol representative told me at my library	11/7/2019 3:47 PM
26	email	11/7/2019 3:45 PM
27	Internal info/intranet at work	11/7/2019 3:43 PM
28	email	11/7/2019 3:25 PM
29	email	11/7/2019 3:23 PM
30	email from supervisor	11/7/2019 3:22 PM
31	email	11/7/2019 3:21 PM
32	email	11/7/2019 3:20 PM
33	email	11/7/2019 3:19 PM
34	my supervisor	11/7/2019 3:17 PM
35	email	11/7/2019 3:16 PM
36	work email/supervisor	11/7/2019 3:14 PM
37	incol email	11/7/2019 3:13 PM
38	member of incol	11/7/2019 3:11 PM
39	incol	11/7/2019 3:10 PM
40	email	11/7/2019 3:06 PM
41	incol - staff newsletter	11/7/2019 3:04 PM
42	incol email	11/7/2019 3:02 PM

INCOL fall 2019_Albrecht

43	supervisor	11/7/2019 3:01 PM
44	work email	11/7/2019 2:59 PM
45	staff announcement	11/7/2019 2:57 PM
46	internet/email	11/7/2019 2:53 PM
47	work email	11/7/2019 2:51 PM
48	work	11/7/2019 2:48 PM
49	Library director	11/7/2019 2:41 PM

Q10 What were the strong points of the program?

Answered: 43 Skipped: 12

#	RESPONSES	DATE
1	very current and relevant information	11/8/2019 10:01 AM
2	It covered a lot of territory and was very thorough.	11/8/2019 10:00 AM
3	The statistics and reasons why these issues are very rarely reported and why reporting is so needed.	11/8/2019 9:59 AM
4	all of it!	11/8/2019 9:58 AM
5	presenter's expertise; practical strategies	11/8/2019 9:57 AM
6	information was well presented and easily understandable and relatable	11/8/2019 9:56 AM
7	I learned to report right away.	11/8/2019 9:54 AM
8	gave real examples of things in workplace	11/8/2019 9:53 AM
9	I like the pacing of presentation.	11/8/2019 9:51 AM
10	Steve has excellent knowledge of the issues and good examples to consider.	11/8/2019 9:50 AM
11	covered a lot of useful information in a short time. Presenter is an expert, what a great valuable training for us.	11/8/2019 9:49 AM
12	good information	11/8/2019 9:47 AM
13	presenter gave real world examples and used humor for tough topics	11/8/2019 9:46 AM
14	presenter has a vast knowledge of information	11/8/2019 9:45 AM
15	engaging speaker, practical information	11/8/2019 9:43 AM
16	relevant, useful and informative information	11/8/2019 9:31 AM
17	specific scenarios/examples of common behavior	11/8/2019 9:30 AM
18	covered many topics relevant to everyone	11/8/2019 9:28 AM
19	variety of harassment and bullying scenarios and possible ways to prevent or ways to confront situations	11/7/2019 3:56 PM
20	great knowledgeable presenter	11/7/2019 3:55 PM
21	direct points, gave verbiage for handling specific incidents	11/7/2019 3:53 PM
22	informative and useful information	11/7/2019 3:51 PM
23	how to handle problems and what to do when they happen. That it is good to address the problem.	11/7/2019 3:50 PM
24	the authority of the information, practice tips, role playing	11/7/2019 3:47 PM
25	examples and the discussion at the end	11/7/2019 3:45 PM
26	keeping in mind the facts and protocol; reporting early; choosing proactive language	11/7/2019 3:43 PM
27	real world examples	11/7/2019 3:28 PM
28	good reminder of what is known generally	11/7/2019 3:25 PM
29	great content - engaging presentation style	11/7/2019 3:23 PM
30	excellent presenter - wish it were longer, everything was important	11/7/2019 3:21 PM
31	well organized, liked the recommended reading titles	11/7/2019 3:19 PM
32	document everything. report immediately. provide direct, impersonal feedback.	11/7/2019 3:17 PM
33	understanding different types of harassers (stalkers, etc)	11/7/2019 3:16 PM
34	Relevant, timely topic, good practical advice	11/7/2019 3:13 PM
35	examples provided by presenter	11/7/2019 3:11 PM
36	good relevant timely information	11/7/2019 3:06 PM
37	speaker had full understanding of the subject from many perspectives	11/7/2019 3:04 PM
38	speaker	11/7/2019 3:02 PM
39	good presenter, specific and clear examples given for situations that may arise	11/7/2019 2:59 PM
40	presenter knowledge	11/7/2019 2:57 PM
41	empowering! Lots to think about!	11/7/2019 2:51 PM

42	key take away: statements that can be used	11/7/2019 2:48 PM
43	loved the specific examples	11/7/2019 2:41 PM

Q11 What were the weaknesses of the program?

Answered: 38 Skipped: 17

#	RESPONSES	DATE
1	none	11/8/2019 10:00 AM
2	none	11/8/2019 9:59 AM
3	none	11/8/2019 9:58 AM
4	none	11/8/2019 9:56 AM
5	needed more group interaction to help group consume/process information	11/8/2019 9:53 AM
6	too little attendance (PM)	11/8/2019 9:51 AM
7	none	11/8/2019 9:50 AM
8	none	11/8/2019 9:49 AM
9	maybe too much information delivered too quickly	11/8/2019 9:47 AM
10	none	11/8/2019 9:46 AM
11	sound was not good. When presenter walked to opposite side of room it was hard to hear when he had his back to me. Speaks too fast.	11/8/2019 9:45 AM
12	microphone issues	11/8/2019 9:43 AM
13	none	11/8/2019 9:31 AM
14	lot of focus on high risk low probability behavior like quid pro quo; relatively little on low risk high probability stuff like staring, harassing and date asking.	11/8/2019 9:30 AM
15	none	11/8/2019 9:28 AM
16	none	11/7/2019 3:55 PM
17	none	11/7/2019 3:51 PM
18	none	11/7/2019 3:50 PM
19	speaker was rushed and hard to hear	11/7/2019 3:47 PM
20	none	11/7/2019 3:45 PM
21	none	11/7/2019 3:43 PM
22	speaker talks very fast - would like more about patron behavior	11/7/2019 3:25 PM
23	talks too fast	11/7/2019 3:23 PM
24	not enough time - seemed to speed through information	11/7/2019 3:21 PM
25	sometimes presenter talked too fast and mumbled	11/7/2019 3:19 PM
26	Wish there was more training about assertiveness. How to be courageous	11/7/2019 3:17 PM
27	had a little trouble hearing speaker at times - volume and he spoke fast	11/7/2019 3:16 PM
28	pace speaking/presentation (sometimes he talked a little fast)	11/7/2019 3:13 PM
29	none	11/7/2019 3:11 PM
30	HR areas were incorrect or lacking some detail that would have been helpful	11/7/2019 3:07 PM
31	none	11/7/2019 3:06 PM
32	none	11/7/2019 3:04 PM
33	none	11/7/2019 3:02 PM
34	pencil for filling out evals needs sharpened - maybe provide pens next time	11/7/2019 2:59 PM
35	not enough practice/interactive time	11/7/2019 2:57 PM
36	a little too rushed at times - I couldn't keep up	11/7/2019 2:51 PM
37	powerpoint text/images could be more eye-catching and dynamic	11/7/2019 2:48 PM
38	Presentation speed was a little too fast	11/7/2019 2:41 PM

Q12 Other comments or suggestions about the program?

Answered: 28 Skipped: 27

#	RESPONSES	DATE
1	Really enjoyed it! Lots of good and useful info!	11/8/2019 9:58 AM
2	very good information and helpful for better understanding and implementing of policies at my library	11/8/2019 9:56 AM
3	in the first session he talked more about (his) past career than needed. Consider focusing more on teaching content so it doesn't feel so rushed at the end.	11/8/2019 9:53 AM
4	really important topic	11/8/2019 9:51 AM
5	Great job, excellent presentation, enjoyed the chance to do some brainstorming with others!	11/8/2019 9:50 AM
6	thank you!	11/8/2019 9:49 AM
7	I would like the opportunity to do more group work about the topics.	11/8/2019 9:47 AM
8	thank you!	11/8/2019 9:46 AM
9	would like to have been given examples of verbal comments that are considered discriminatory	11/8/2019 9:45 AM
10	wow!	11/8/2019 9:43 AM
11	Dr. Albrecht was very engaging and personable (A+)	11/8/2019 9:31 AM
12	great topic	11/7/2019 3:53 PM
13	enjoyed presentation	11/7/2019 3:51 PM
14	very pertinent information and needs to be addressed frequently.	11/7/2019 3:50 PM
15	gratitude for all incol's efforts on creating this learning opportunity. Really informative. Thanks. Wish we had more time - a full day would be helpful.	11/7/2019 3:47 PM
16	I would have liked some examples of racial incidents	11/7/2019 3:28 PM
17	use microphone	11/7/2019 3:24 PM
18	thank you!	11/7/2019 3:17 PM
19	louder microphone - hard to hear	11/7/2019 3:14 PM
20	This was an excellent presentation - thank you! I would love if we could repeat this down the road...maybe in a couple years.	11/7/2019 3:11 PM
21	focus was unclear - was this for supervisors, line staff or leadership?	11/7/2019 3:07 PM
22	Just right amount of content for a /2 day. Could have easily used a full day.	11/7/2019 3:06 PM
23	excellent! I wish it was a requirement for all supervisors and above. Wonderfully educational and informative. Well covered.	11/7/2019 3:04 PM
24	It would have been nice to have more Q & A time and interactive aspects	11/7/2019 2:57 PM
25	Too much content for the topic, might have been nice as an all day workshop with more interactions and group discussions	11/7/2019 2:53 PM
26	during the crucial conversations slide there was a comment made about documenting things that really distracted me from the info being presented - the term "Navajo Hopi Oral tradition" was used dismissively which shocked me. Please find another example to use. Thank you for not making me report to the group! Overall, excellent!	11/7/2019 2:51 PM
27	perfect balance of info	11/7/2019 2:48 PM
28	Would love to do more hands-on exercises with the librarians around me; i.e. small-group discussions	11/7/2019 2:41 PM

Q13 Future topic/speaker suggestions?

Answered: 36 Skipped: 19

#	RESPONSES	DATE
1	library science, programming, youth services	11/8/2019 10:01 AM
2	leadership and supervision, technical services	11/8/2019 9:59 AM
3	customer service, programming, youth services	11/8/2019 9:58 AM
4	customer service, leadership and supervision	11/8/2019 9:56 AM
5	compassion fatigue, reference interviews	11/8/2019 9:53 AM
6	leadership and supervision, library science, technology tools, marketing and advocacy (in that order of preference)	11/8/2019 9:51 AM
7	customer service, reference	11/8/2019 9:49 AM
8	collection services, library science	11/8/2019 9:47 AM
9	project management, community engagement, partnering and co-sponsorship	11/8/2019 9:45 AM
10	programming, reference, technical services	11/8/2019 9:43 AM
11	collection services, customer service, library science, marketing and advocacy, technical services	11/8/2019 9:28 AM
12	Marketing	11/8/2019 9:26 AM
13	collection services, customer services, leadership and supervision	11/7/2019 3:56 PM
14	collection services, library science, technical services	11/7/2019 3:55 PM
15	interlibrary loan, combatting burnout, team leading, career options, advocate for funding, medical resources, assigning genres, makerspaces, youth storytimes	11/7/2019 3:53 PM
16	collection services, customer service, leadership and supervision, library science, marketing and advocacy, programming, reference, technical services, technology tools	11/7/2019 3:50 PM
17	technical services education - maybe cataloging issues of some kind or other.	11/7/2019 3:47 PM
18	technology tools, youth services	11/7/2019 3:45 PM
19	customer service, leadership and supervision	11/7/2019 3:43 PM
20	collection services, reference, technical services	11/7/2019 3:26 PM
21	marketing and advocacy	11/7/2019 3:25 PM
22	customer service	11/7/2019 3:22 PM
23	customer service, technology tools	11/7/2019 3:21 PM
24	collection services, customer service, technical services	11/7/2019 3:20 PM
25	Assigning genres and subjects/bias	11/7/2019 3:17 PM
26	leadership and supervision - team leading	11/7/2019 3:16 PM
27	programming, reference	11/7/2019 3:13 PM
28	job searching tools, makerspaces	11/7/2019 3:08 PM
29	active shooter/lockdown situations, technology tools	11/7/2019 3:06 PM
30	customer service, leadership and supervision	11/7/2019 3:04 PM
31	interlibrary loan, library science, marketing and advocacy, reference medical resources	11/7/2019 3:02 PM
32	customer service, library science, marketing and advocacy	11/7/2019 3:01 PM
33	leadership and supervision - team leading and building	11/7/2019 2:59 PM
34	customer service, programming, youth STEM programs, youth technology for literacy, Library department collaboration (e.g. circ, tech, adult, youth services) how to get everyone on the same page, empowered, working in sync across departments, reducing duplication, etc.	11/7/2019 2:57 PM
35	Diversity in collections; diversity in display and in library spaces; LGBTQ+ programming, Diversity in programming - how to do cultural programming the "right" way	11/7/2019 2:51 PM
36	Marketing and advocacy, technology tools	11/7/2019 2:41 PM