

# Attendee feedback from Fall 2015 INCOL CE Workshop:

## *Library as Publisher: From Gatekeeper to Gardener, Jamie LaRue*

Friday, 13 November 2015, Spokane County Library District, Moran Prairie Branch

### Which session?

Morning	55%	32
Afternoon	45%	26

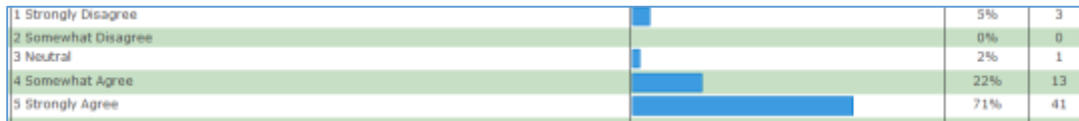
### Presenter(s) was/were knowledgeable about the subject matter. Responders: 58

1 Strongly Disagree	5%	3
2 Somewhat Disagree	0%	0
3 Neutral	0%	0
4 Somewhat Agree	5%	3
5 Strongly Agree	90%	52



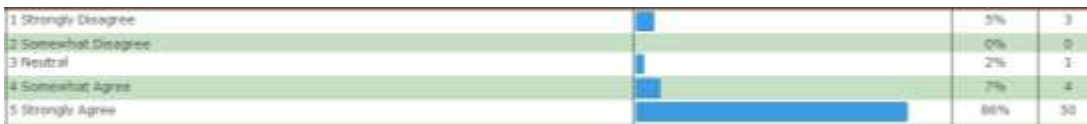
### Presenter(s) was/were concerned that you understood the subject. Responders: 58

1 Strongly Disagree	5%	3
2 Somewhat Disagree	0%	0
3 Neutral	2%	1
4 Somewhat Agree	22%	13
5 Strongly Agree	71%	41



### The program was organized well and structured appropriately for the topic. Responders: 58

1 Strongly Disagree	5%	3
2 Somewhat Disagree	0%	0
3 Neutral	2%	1
4 Somewhat Agree	7%	4
5 Strongly Agree	86%	50



### Presenter(s) was/were responsive to the concerns of the group, as well as individuals.

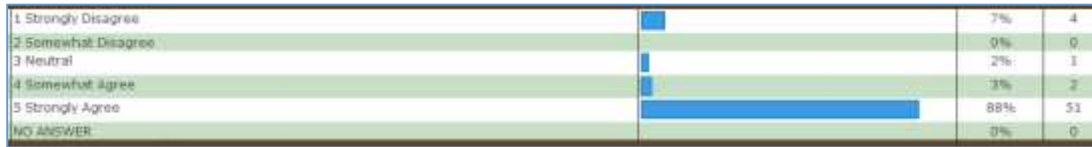
Responders: 58

1 Strongly Disagree	5%	3
2 Somewhat Disagree	0%	0
3 Neutral	3%	2
4 Somewhat Agree	10%	6
5 Strongly Agree	81%	47



The program inspired you to think about change. Responders: 58

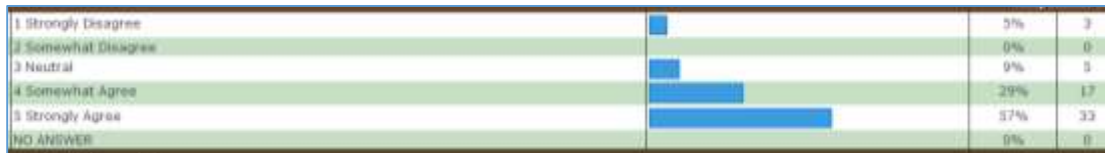
1 Strongly Disagree	7%	4
2 Somewhat Disagree	0%	0
3 Neutral	2%	1
4 Somewhat Agree	3%	2
5 Strongly Agree	88%	51



Responders: 58

Program was relevant to your job.

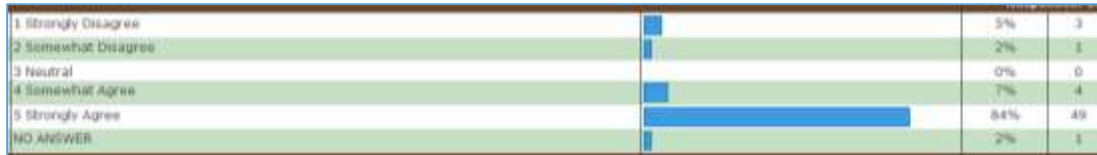
1 Strongly Disagree	5%	3
2 Somewhat Disagree	0%	0
3 Neutral	9%	5
4 Somewhat Agree	29%	17
5 Strongly Agree	57%	33



Responders: 58

Overall, I enjoyed the workshop.

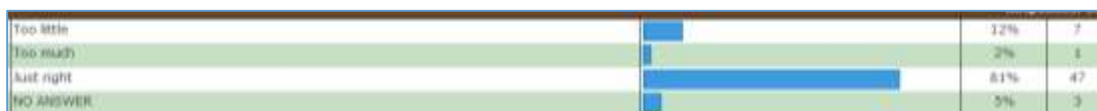
1 Strongly Disagree	5%	3
2 Somewhat Disagree	2%	1
3 Neutral	0%	0
4 Somewhat Agree	7%	4
5 Strongly Agree	84%	49



Responders: 58

Time allowed to cover the topic was:

Too little	12%	7
Too much	2%	1
Just right	81%	47
NO ANSWER	5%	3



## What were the strong points of the program?

- It was such a treat to have Jamie LaRue speak on this important topic. His knowledge and enthusiasm are infectious. I almost want to do an internship at this library system in order to experience this innovative environment and internalize its lessons (even though I have been working in the field for 15 years now). I am glad we will be able to view his slides afterward via INCOL CE.
- The speaker is knowledgeable
- The new healthy snacks were really great!
- Emphasis on the emerging role of independent- and self-publication and the implications to modern libraries.
- Changes coming to libraries, publishing & some ideas for coping
- Fascinating. Very relevant and definite food for thought. Libraries as publishers - great ideas! Break out of the OVERDRIVE stranglehold
- Empowerment of libraries as an information center
- Presenter's personal manner; no referring to notes; great flow. PPT was refreshingly simple.
- It was a thoughtful talk about one of the most pressing [issues].
- Dynamic presenter
- Challenging vendors & thinking about creative directions
- In groundwork for the future. Not really sure I would be the future person to do this.
- Woke us up
- Inspiration for change
- Very thought-provoking topic with extreme relevance to the profession in my position. Useful to have architect of Douglas Public Library model share his inside experiences.
- Good presentation of problems with some ideas for solutions.
- New idea - problem discussion for implementation
- Libraries as content owners.
- Presenter was excellent! Approachable, very knowledgeable. Experimenter. Full of ideas that inspired new ideas.
- Good "how to" info. relevant to our future as librarians
- Well organized, well thought out and intriguing
- Food! :) Very knowledgeable speaker, very interesting, timely topic. Speaker seems like a very open, accessible person to contact or ask questions of.
- Presenter energizing
- Full of ideas
- Great speaker!
- I thought it was great to have it presented from multiple sides of the problem
- The way the ebooks and intellectual ownership has changed the way libraries are run
- Sparking lots of ideas/possibilities
- OMG - this was so great. Even if my library isn't at a point where we're ready to plant our literary garden right away, it shows us how to start.
- The need that libraries have to change
- LaRue's expertise and engaging presentation style
- Harvesting local content. Inspiration for public libraries to collect local art and history. Be Bold.
- Possibilities; new vision of library service
- Pointers on what we can do today
- Speaker knowledge about topic
- Eloquence & intelligence
- Take risks; experiment
- Knows his stuff
- Introducing creative solutions to digital rights access and negotiations with authors and publishers. Food for thought. Plenty of time for questions and discussions.

## What were the weaknesses of the program?

- It would have been great to have some chance to do a workshop activity, but I don't know what that would be.
- A lot of acronyms, or jargon relating to libraries that I did not have knowledge of.
- None
- May not apply for smaller libraries.
- More "movers" needed to be there from our system! People with more power in this area.
- Could have used more detailed handouts to remember details
- More handouts or a link would have been nice
- More depth - time to think - come back 2nd session
- Not sure we can change soon
- Would be nice to see live demos, but would have required more time.
- Wish we could see live demo of some of the products, but would need more time
- Resource to take next step
- How to apply to our own smaller libraries that don't have the resources to be had
- Sometime hard to hear it all.
- Presented too quickly. There was a lot to think about! Maybe a little short.
- I wish it was a bit less lecture and more discussion/activities/etc. Hands-on work.
- Too little time - lots of ideas to consider - (?) about
- Difficult concepts
- Aspirational, not necessarily completely practical
- NO weaknesses
- All good
- None
- Great overview, wouldn't have minded longer session looking @ DCL (Douglas County Library) in depth
- I wish the idea of statewide approach to these ideas was fleshed out a bit more.
- Some lingo/acronyms were not explained. Wouldn't want it to be much longer but the topic can get so big so fast.
- Not as relevant to academics, but as professional dev. opportunity, it was great!
- The slides weren't that helpful.
- Great theory. Hard to put into practice.
- Would have liked more time. This is an interesting topic.

## Other comments you want to share with the presenter(s) or the INCOL Continuing Education Planning Committee?

- Thank you.
- Thank you!
- Great. Thanks.
- Great job!
- Great presenter & fascinating!
- Great low-key style
- Genius ideas! Thank you.
- Great snacks. Thank the [organizer?]
- Great workshop offerings these past few years.
- The food and amount of food was really nice. Would have liked some tea, but coffee was lovely. The

venue was perfect.

- You failed to provide tea for those who don't drink coffee
- Remember to get hot water and tea bags next time.
- Thank you for caring about libraries
- More handouts
- Really opened my mind to possibilities of Librarianship
- Loved the cheese; great that the food was different
- I found the topic interesting and well worth my time.
- You guys consistently bring such great, timely presenters
- Very inspiring. My public system is moving forward with some self-publishing options.
- Nice location, good temp, nice treats. Thanks.

### How did you hear about the workshop?

Responders: 58

Responses: 59

flyer	7%	4
email from a colleague	36%	21
email from director	12%	7
INCOL website	10%	6
in-person from a colleague, director, or other	5%	3
Listserv (which one?)	3%	2
NO ANSWER	27%	16

### [How did you hear about the workshop?] Listserv name or OTHER response:

- posted on SPL - INCOL
- INCOL newsletter
- colleague on INCOL board
- on the committee
- INCOL list from previous workshops
- WLA listserv
- Library director

### Topic and speaker suggestions for future workshops: (Please be as specific as possible. You are not limited to the suggestions below.)

Responders: 58

Responses: 107

❖ Collection Services (patron-driven acquisition, ILL, ebook acquisition and budgeting, etc.)	8%	9
❖ Customer services (difficult situations, safety & security, combating burn-out, meeting patron needs, etc.)	6%	6
❖ Leadership & supervision (team leading & building, project management, performance management, training, etc.)	7%	8
❖ Library Science (changes in the field, career options, keeping up-to-date, intellectual freedom/censorship, etc.)	11%	12
❖ Marketing & advocacy (marketing through social networks, advocate for funding, etc.)	7%	7
❖ Programming (IL instruction, community partnerships, getting the word out, etc.)	5%	5
❖ Reference (medical, legal, tech/vocational, reader's advisory, reference interview, etc.)	4%	4
❖ Technical Services (RDA, labeling & packaging challenges, assigning genres & subjects, promoting books thru cataloging, etc.)	9%	10
❖ Technology tools (mobile library services, ebooks, makerspaces, mashups, etc.)	8%	9
❖ Youth Services (storytime, STEM programming, plan & learn, technology for literacy, etc.)	4%	4
❖ NO ANSWER	31%	33

## Other topics:

- ❖ How to pay for Library school. Is it worth it?
- ❖ Any and all RDA workshops! More tech services stuff. Patron-driven acquisition
- ❖ Makerspaces
- ❖ Getting the word out in the world of shrinking newspaper
- ❖ eBook acquisition, safety and security, team leading and building, promoting books through cataloging, etc.
- ❖ Changes in the field, keeping up-to-date, community partnerships, getting the word out, readers advisory, promoting books through cataloging, etc., makerspaces
- ❖ Technology for literacy
- ❖ eBook acquisition, safety and security, team leading and building, promoting books through cataloging, etc.
- ❖ RDA
- ❖ Difficult situations, safety and security, meeting patron needs, team leading and building, performance management, training, changes in the field, keeping up-to-date, intellectual freedom/censorship, information literacy instruction, community partnerships
- ❖ Interlibrary loans, assigning genres and subjects
- ❖ Patron-driven acquisition, team leading and building, [Shann Ferch on servant leadership](#) (Gonzaga), marketing through social networks, community partnerships, medical resources; someone from the regional med. lib. (NW), makerspace (yes), STEM programs
- ❖ Keeping up to date, marketing through social networks, RDA, assigning genres and subjects, mashups

## Speakers that you would like to recommend or suggest?

- *Librarian in Black* is a wonderful speaker.