

INCOL Fall Workshop

Co-Chairs: Paula Swan (SFCC) and Janine Odlevak (SCC)

November 13, 2013

[Washington State Archives - Digital Archives](#)



www.digitalarchives.wa.gov

























Debbie Bahn and Frank Oesterheld, presenters


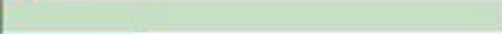


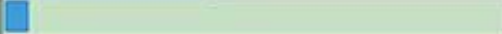







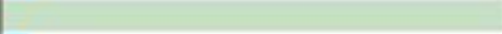

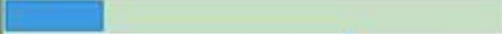

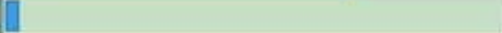
- Number of attendees: 26 morning; 38 afternoon
- From the following institutions:

Central Washington University	1
Coeur d'Alene Public Library	6
Community Colleges of Spokane -	3
Eastern Washington University	3
Ellensburg Public Library	1
Gonzaga University	19
Latah County Library District	1
Spokane County Library District	9
Spokane Public Library District	3
San Jose State University (MLIS student)	2
Stevens County Libraries	2
University of Idaho	1
Washington State University	2
Washington State University, River Point	2
Whitman County Library	4
Whitworth University	5
Unaffiliated	1

EVALUATION results:

Which session?			Responders: 53 Responses: 53	
(11818)	Morning		40%	21
(11819)	Afternoon		60%	32
(11876)	NO ANSWER		0%	0

(2988) Presenter(s) was/were knowledgeable about the subject matter.				Responders: 53 Responses: 53	
(11820)	1 Strongly Disagree		6%	3	
(11821)	2 Somewhat Disagree		0%	0	
(11822)	3 Neutral		0%	0	
(11823)	4 Somewhat Agree		2%	1	
(11824)	5 Strongly Agree		91%	48	
(11877)	NO ANSWER		2%	1	
(2989) Presenter(s) was/were concerned that you understood the subject.				Responders: 53 Responses: 53	
(11825)	1 Strongly Disagree		6%	3	
(11826)	2 Somewhat Disagree		0%	0	
(11827)	3 Neutral		0%	0	
(11828)	4 Somewhat Agree		25%	13	
(11829)	5 Strongly Agree		68%	36	
(11878)	NO ANSWER		2%	1	
(2990) The program was organized well and structured appropriately for the topic.				Responders: 53 Responses: 53	
(11830)	1 Strongly Disagree		6%	3	
(11831)	2 Somewhat Disagree		0%	0	
(11832)	3 Neutral		6%	3	
(11833)	4 Somewhat Agree		17%	9	
(11834)	5 Strongly Agree		70%	37	
(11879)	NO ANSWER		2%	1	
(2992) Presenter(s) was/were responsive to the concerns of the group, as well as individuals.				Responders: 53 Responses: 53	
(11835)	1 Strongly Disagree		6%	3	
(11836)	2 Somewhat Disagree		0%	0	
(11837)	3 Neutral		2%	1	
(11838)	4 Somewhat Agree		17%	9	
(11839)	5 Strongly Agree		74%	39	
(11880)	NO ANSWER		2%	1	

The program inspired you to think about change.			Responders: 53 Responses: 53	
(11840)	1 Strongly Disagree		4%	2
(11841)	2 Somewhat Disagree		0%	0
(11842)	3 Neutral		25%	13
(11843)	4 Somewhat Agree		28%	15
(11844)	5 Strongly Agree		40%	21
(11881)	NO ANSWER		4%	2
Program was relevant to your job.			Responders: 53 Responses: 53	
(11845)	1 Strongly Disagree		4%	2
(11846)	2 Somewhat Disagree		0%	0
(11847)	3 Neutral		15%	8
(11848)	4 Somewhat Agree		34%	18
(11849)	5 Strongly Agree		45%	24
(11884)	NO ANSWER		2%	1
Overall, I enjoyed the workshop.			Responders: 53 Responses: 53	
(11850)	1 Strongly Disagree		6%	3
(11851)	2 Somewhat Disagree		0%	0
(11852)	3 Neutral		4%	2
(11853)	4 Somewhat Agree		19%	10
(11854)	5 Strongly Agree		70%	37
(11882)	NO ANSWER		2%	1

What were the strong points of the program?

- Presenters and info were great
- 2 presenters - good back & forth; kept things moving, different voices, different points of interest
- Tour was amazing
- Educate us about what is going on here, what the public has access to
- Location, speakers, meeting room
- Everything
- Presenters very enthusiastic
- Tour of the website & digital archives
- Loved the tour of computers and vault! Overall the whole program was well-paced and informative.
- Descriptions of searches - very informative
- Harold

- Very informative about the navigation of the website
- Intro to archives tours [unintelligible]
- [Presenters were] energetic and entertaining giving us the tour good food/drinks
- Learning about resources available and management of digital archives
- The tour was informative. Nice to see someone who likes their job.
- Very interesting. Have seen this tour before, but still learned something. Debbie was an excellent and funny speaker.
- Information at website - Tour gentleman was enjoyable
- New additions to the archives
- The reasons why the website was that way. The tech side of the Digital Archives was interesting.
- Website navigation tour
- The tour was particularly interesting.
- Explaining how to use the archive. History of this particular system. Enjoyed the presentation.
- All three presenters were extremely knowledgeable, enthusiastic, and passionate about their work. I'm much more aware of what's online through the archives, the limitations of what's there (post 1907, you pay!), and some search tips.
- Tours, background info
- Knowledge of presentation What the archives does - content
- Learning about this great tool!
- Tour
- Knowledgeable, liked how program was broken up to help with stagnation
- Seeing what all of the collections are online Tour was fun!
- Navigating the website The tour
- The historical background
- The IT guy is awesome!
- Amount of information available in the archives
- The presenters - great knowledge, clearly experts.
- Brought about my awareness of the Digital Archives, what it entails to bring info to the public and certainly piqued my interest.
- Was a dynamic presentation
- Large screen! I could see demo easily
- Discussion of digital issues and the tour
- The tour really put the project into perspective

What were the weakness of the program?











- Nothing
- None
- Can't think of anything
- Not enough time!
- I want so much to learn in more depth about WA archives.
- Program was introductory - would love to expand on the indexing best practices and see print archives
- Some of the material was rushed or bits were stated that would be covered, but weren't.
- I think the transitions between speakers were a little weak, but overall the program was great.
- Large group, little time for individual focus
- Open more pages to see what's there
- Having the tour in the middle
- *(Technical jargon of Data Center)*
- [Many didn't understand technical language during Data Center tour]
- *(Amplification)*
- Hard to hear tour in parts
- A speaker -amplification - would have been helpful
- In the back, hearing would have been improved with a microphone

Other Comments you would like to share with the INCOL CE planners?

- Fun personality - flexible and friendly - people oriented - knowledgeable and liked "live searching" - NOT pre-done.
- Presenters easy and fun to listen to, made subject enjoyable to listen to
- Great job
- Great presentation
- Great workshop; relevant!
- Great workshop, thanks - I've wanted to visit since it went live
- Thank you - great program!
- Thank you!
- Thanks for sharing your excellent work!
- Thank you for a very informative program. Well worth the trip here and time in the workshop.
- More actual searches - examples of how to navigate website
- Very enjoyable presentation and seeing the storage area
- Would like more from there in the future
- Would like to have seen scanning station area and tour the archives downstairs.
- Talk was interesting. Wish they'd spent some talking about possible uses outside genealogy.
- We're considering archiving oral histories - this gave us a lot to think about with respect to standards and format.
- Appreciate the change of scene and insights into how the archives work
- Enjoyed this so much - I would love to get involved in a project like this (must be the cataloger in me)
- The program was interesting for people working with digital archives in general, more precisely government related
- Good blueberry scones

How did you hear about the workshop?

- Whitman County Library
- INCOL representative (x3)
- on the committee
- Webjunction
- SCLD internet notice
- SCLD Sharepoint post
- WA Libraries Listserv
- CDA Library
- INCOL mailer
- email from WA State Library (email newsletter)
- LibIdaho Listserv
- Listserv - not sure which one (maybe INWHS?)
- Through work - training opportunities are posted regularly

Topic and speaker suggestions for future workshops: (Please be as specific as possible. You are not limited to the suggestions below.)			Responders: 53 Responses: 84	
(11864)	Collection Services (patron-driven acquisition, ILL, ebook acquisition and budgeting, etc.)		0%	0
(11865)	Customer services (difficult situations, safety & security, combating burn-out, meeting patron needs, etc.)		11%	9
(11866)	Leadership & supervision (team leading & building, project management, performance management, training, etc.)		5%	4
(11867)	Library Science (changes in the field, career options, keeping up-to-date, intellectual freedom/censorship, etc.)		10%	8
(11868)	Marketing & advocacy (marketing through social networks, advocate for funding, etc.)		2%	2
(11869)	Programming (IL instruction, community partnerships, getting the word out, etc.)		7%	6
(11870)	Reference (medical, legal, tech/vocational, reader's advisory, reference interview, etc.)		8%	7
(11871)	Technical Services (RDA, labeling & packaging challenges, assigning genres & subjects, promoting books thru cataloging, etc.)		6%	5
(11872)	Technology tools (mobile library services, ebooks, makerspaces, mashups, etc.)		11%	9
(11873)	Youth Services (storytime, STEM programming, plan & learn, technology for literacy, etc.)		4%	3
(11874)	NO ANSWER		37%	31

Other topics:

- **Customer service** - A few years ago we had a session on mental health/difficult patrons. That topic could be revisited.
- **Customer service** - Dealing with difficult patrons/co-workers Marketing and advocacy - Marketing through social networks
Programming - Community partnerships Technology - Maker spaces
- **Reference** - Business resources & how to connect to community with what is available
- **Reference** - Effective use of tablets (iPads, etc.) Technology tools - Effective e-book systems
- **Technical services** - This would be excellent! Especially RDA
- **Technical services** - perhaps with an acquisitions angle?
- Implement green ideas/buy in by coworkers to environmental ideas.
- Programming - STEM for adults Technology petting zoo
- Technology tool - cloud computing in the library Youth services - young learners (preschool) uses of apps/tablets/mobile devices
- Indexing/best practices for digital collection development/standards
- Safety and security - With today's society, very concerned with safety

Speakers whom you would like to recommend or suggest?

- [NONE]