## Attendee feedback from Spring 2017 INCOL Workshop

Making a Makerspace

Carson Block

Tuesday, April 4th, 2017

Presenter(s) was/were knowledgeable about the subject matter.	Responses: 53	
1 Strongly Disagree	0%	0
2 Somewhat Disagree	0%	0
3 Neutral	0%	0
4 Somewhat Agree	0%	0
5 Strongly Agree	100%	53
NO ANSWER	0%	0
Presenter(s) was/were concerned that you understood the subject.	Responses: 53	
1 Strongly Disagree	0%	0
2 Somewhat Disagree	0%	0
3 Neutral	0%	0
4 Somewhat Agree	17%	9
5 Strongly Agree	83%	44
NO ANSWER	0%	0
The program was organized well and structured appropriately for the topic.	Responses: 53	
1 Strongly Disagree	0%	0
2 Somewhat Disagree	0%	0
2 Somewhat Disagree 3 Neutral	0% 6%	0 3
-		_
3 Neutral	6%	3
3 Neutral 4 Somewhat Agree	6% 19%	3 10
3 Neutral 4 Somewhat Agree 5 Strongly Agree	6% 19% 75%	3 10 40
3 Neutral 4 Somewhat Agree 5 Strongly Agree NO ANSWER	6% 19% 75%	3 10 40 0
3 Neutral 4 Somewhat Agree 5 Strongly Agree NO ANSWER  Presenter(s) was/were responsive to the concerns of the group, as well as individuals.	6% 19% 75% 0% Respon	3 10 40 0
3 Neutral 4 Somewhat Agree 5 Strongly Agree NO ANSWER  Presenter(s) was/were responsive to the concerns of the group, as well as individuals. 1 Strongly Disagree	6% 19% 75% 0%	3 10 40 0 ses: 53
3 Neutral 4 Somewhat Agree 5 Strongly Agree NO ANSWER  Presenter(s) was/were responsive to the concerns of the group, as well as individuals. 1 Strongly Disagree 2 Somewhat Disagree	6% 19% 75% 0% <b>Respon</b> 0% 0%	3 10 40 0 ses: 53
3 Neutral 4 Somewhat Agree 5 Strongly Agree NO ANSWER  Presenter(s) was/were responsive to the concerns of the group, as well as individuals. 1 Strongly Disagree 2 Somewhat Disagree 3 Neutral	6% 19% 75% 0% Respon	3 10 40 0 ses: 53
3 Neutral 4 Somewhat Agree 5 Strongly Agree NO ANSWER  Presenter(s) was/were responsive to the concerns of the group, as well as individuals. 1 Strongly Disagree 2 Somewhat Disagree	6% 19% 75% 0% <b>Respon</b> 0% 0%	3 10 40 0 ses: 53 0 0
3 Neutral 4 Somewhat Agree 5 Strongly Agree NO ANSWER  Presenter(s) was/were responsive to the concerns of the group, as well as individuals. 1 Strongly Disagree 2 Somewhat Disagree 3 Neutral 4 Somewhat Agree	6% 19% 75% 0% <b>Respon</b> 0% 0% 0% 4%	3 10 40 0 ses: 53
3 Neutral 4 Somewhat Agree 5 Strongly Agree NO ANSWER  Presenter(s) was/were responsive to the concerns of the group, as well as individuals. 1 Strongly Disagree 2 Somewhat Disagree 3 Neutral 4 Somewhat Agree 5 Strongly Agree NO ANSWER	6% 19% 75% 0% <b>Respon</b> 0% 0% 0% 4% 94%	3 10 40 0 ses: 53 0 0 0 2 50
3 Neutral 4 Somewhat Agree 5 Strongly Agree NO ANSWER  Presenter(s) was/were responsive to the concerns of the group, as well as individuals. 1 Strongly Disagree 2 Somewhat Disagree 3 Neutral 4 Somewhat Agree 5 Strongly Agree	6% 19% 75% 0%  Respon 0% 0% 0% 4% 94% 2%  Respon	3 10 40 0 ses: 53 0 0 0 2 50 1
3 Neutral 4 Somewhat Agree 5 Strongly Agree NO ANSWER  Presenter(s) was/were responsive to the concerns of the group, as well as individuals. 1 Strongly Disagree 2 Somewhat Disagree 3 Neutral 4 Somewhat Agree 5 Strongly Agree NO ANSWER	6% 19% 75% 0% <b>Respon</b> 0% 0% 4% 94% 2%	3 10 40 0 ses: 53 0 0 0 2 50 1

3 Neutral		6%	3
4 Somewhat Agree		26%	14
5 Strongly Agree		68%	36
NO ANSWER		0%	0
	Drogram was relevant to your job		
	Program was relevant to your job.	Responses: 53	
1 Strongly Disagree		0%	0
2 Somewhat Disagree		0%	0
3 Neutral		4%	2
4 Somewhat Agree		28%	15
5 Strongly Agree		68%	36
NO ANSWER		0%	0
	Overall, I enjoyed the workshop.	Response	es: 53
1 Strongly Disagree	Overall, I enjoyed the workshop.	Response	es: <b>53</b> 0
1 Strongly Disagree 2 Somewhat Disagree	Overall, I enjoyed the workshop.		
	Overall, I enjoyed the workshop.	0%	0
2 Somewhat Disagree	Overall, I enjoyed the workshop.	0% 0%	0 0
2 Somewhat Disagree 3 Neutral	Overall, I enjoyed the workshop.	0% 0% 2%	0 0 1
<ul><li>2 Somewhat Disagree</li><li>3 Neutral</li><li>4 Somewhat Agree</li></ul>	Overall, I enjoyed the workshop.	0% 0% 2% 19%	0 0 1 10
<ul><li>2 Somewhat Disagree</li><li>3 Neutral</li><li>4 Somewhat Agree</li><li>5 Strongly Agree</li></ul>		0% 0% 2% 19% 79%	0 0 1 10 42
<ul><li>2 Somewhat Disagree</li><li>3 Neutral</li><li>4 Somewhat Agree</li><li>5 Strongly Agree</li></ul>	Overall, I enjoyed the workshop.  Time allowed to cover the topic was:	0% 0% 2% 19% 79%	0 0 1 10 42
<ul><li>2 Somewhat Disagree</li><li>3 Neutral</li><li>4 Somewhat Agree</li><li>5 Strongly Agree</li></ul>		0% 0% 2% 19% 79% 0%	0 0 1 10 42
2 Somewhat Disagree 3 Neutral 4 Somewhat Agree 5 Strongly Agree NO ANSWER		0% 0% 2% 19% 79% 0%	0 0 1 10 42 0
2 Somewhat Disagree 3 Neutral 4 Somewhat Agree 5 Strongly Agree NO ANSWER		0% 0% 2% 19% 79% 0% Response 21%	0 0 1 10 42 0 es: 53

## What were the strong points of the program?

- There wasn't a lot of time to see examples but there is a great resource list to take with us.
- Hands on, a lot of fun. Made me feel good about myself!
- speaker excellent, focus on community needs & library adapting to what they can offer, time to play!
- "lecture" and interactive parts
- Passion & time management
- Hands on, lots of info
- Actual project
- examples of makerspace
- Overview and building together
- Examples and hands-on work
- I enjoy the review of maker spaces at the start & resources
- good experience. Not typical learning experience.
- well-focused
- yes
- hands on play

- loved making & collaborate
- Concise presentation- each aspect had relevant info
- demo, other large libraries
- Hands on activity & power point
- How to utilize the space.
- Hands on learning, would have liked more time/projects
- Hands on exploration was great
- The activity
- topic material & work shop projects
- How a makerspace could benefit your community.
- the examples
- A diverse amount of information.
- Enthusiasm, open-endedness, evangelization without fanaticism
- hands on
- Flexibility of the concept-adaptable to any situation or facility.
- list of relevant resources, current examples of makerspaces
- the information
- making things, seeing other makerspaces
- The emphasis on matching need/vision
- The topic was covered well before (in the PowerPoint) and included hands on
- he was engaging. activity was fun!
- Loved the hands on part of the program as well as the photos of the makerspaces
- seeing a variety of maker space options. Having my concerns and ideas about maker spaces validated.
- The instructor was open-minded and encouraging-he made me feel like we could create a makerspace in the scale that works for us.
- Making sure a makerspace is right for your library or not. partnering/or consortiums-important cost effects
- a variety of information about makerspaces
- Hands on, inspiring

## What were the weaknesses of the program?

### N/A = 3

- none
- ?
- Time
- Too much techno makerspace projects
- need more screwdrivers
- It would be great to hear about failures and reinventions, how the pieces are cataloged
- Too short
- very good- more screwdrivers would be nice
- not a lot of ideas for community college
- no
- not enough time

- Possibly more about what the beginning of a makerspace project looks like
- no small, rural/etc. library examples
- Too long in desc. of notable makerspaces. We have list no need to go through
- Little too many slides at beginning. Presentation was a little unorganized.
- Initial overview may have been too broad, casual and not specific. Better to focus on a few things and encourage interaction.
- none
- Interested in more detailed kits, ideas for what to include in maker space
- Ran out of time
- It was based more towards the novice makers.
- The create portion of the program seemed superfluous. But perhaps I've done more creating than other attendees.
- a little too much being talked at
- details about current "hot" technologies
- me, sleepy
- none
- too few screwdrivers
- would have loved more time!
- I would have enjoyed more actionable ideas for how to get started.
- Not enough time to play or try everything

# Other comments you want to share with the presenter(s) or the INCOL Continuing Education Planning Committee?

- liked it more than I thought I would!
- thank you
- n/a
- thank you!
- What a neat activity to encourage women in engineering.
- This was a very fun and informative workshop.
- A presentation for more advanced people would be great.
- It was a comfortable program.
- fun
- I would love to hear about more ideas/products/impacts that came of having a makerspace. What successes started as library makerspace prototypes.
- love INCOL workshops

How did you hear about the workshop? Response		ses: 55
flyer	4%	2
email from a colleague	18%	10
email from director	13%	7
INCOL website	2%	1
in-person from a colleague, director, or other	11%	6

Listserv (which one?)	2%	1
NO ANSWER	51%	28

## [How did you hear about the workshop?] Listserv name or OTHER response:

- INCOL email
- email
- INCOL
- Staff intranet @ work
- email
- INCOL email
- college (INCOL)
- email
- INCOL email
- email
- work/email
- INCOL organizer in my workplace
- email
- Email
- on our intranet
- email
- email
- my library
- on committee
- work
- work

Is this your first INCOL workshop?		Responses: 53	
	36%	19	
	57%	30	
wer	8%	4	
nd speaker suggestions for future workshops: (Please be as specific as possible. You are not limited to the suggestions below.)	Responses	s: 163	
Collection Services (patron-driven acquisition, ILL, ebook acquisition and budgeting, etc.)	7%	11	
Customer services (difficult situations, safety & security, combating burn-out, meeting patron needs, etc.)	13%	21	
Leadership & supervision (team leading & building, project management, performance management, training, etc.)	8%	13	
Library Science (changes in the field, career options, keeping up-to-date, intellectual freedom/censorship, etc.)	7%	11	
Marketing & advocacy (marketing through social networks, advocate for funding, etc.)	10%	16	
Programming (IL instruction, community partnerships, getting the word out, etc.)	12%	20	
	nd speaker suggestions for future workshops: (Please be as specific as possible. You are not limited to the suggestions below.)  Collection Services (patron-driven acquisition, ILL, ebook acquisition and budgeting, etc.)  Customer services (difficult situations, safety & security, combating burn-out, meeting patron needs, etc.)  Leadership & supervision (team leading & building, project management, performance management, training, etc.)  Library Science (changes in the field, career options, keeping up-to-date, intellectual freedom/censorship, etc.)  Marketing & advocacy (marketing through social networks, advocate for funding, etc.)	Response and speaker suggestions for future workshops: (Please be as specific as possible. You are not limited to the suggestions below.)  Collection Services (patron-driven acquisition, ILL, ebook acquisition and budgeting, etc.)  Customer services (difficult situations, safety & security, combating burn-out, meeting patron needs, etc.)  Leadership & supervision (team leading & building, project management, performance management, training, etc.)  Library Science (changes in the field, career options, keeping up-to-date, intellectual freedom/censorship, etc.)  Marketing & advocacy (marketing through social networks, advocate for funding, etc.) 10%	

•	Reference (medical, legal, tech/vocational, reader's advisory, reference interview, etc.)	5%	8
•	Technical Services (RDA, labeling & packaging challenges, assigning genres & subjects, promoting books thru cataloging, etc.)	7%	11
•	Technology tools (mobile library services, ebooks, makerspaces, mashups, etc.)	13%	22
•	Youth Services (storytime, STEM programming, plan & learn, technology for literacy, etc.)	12%	19
•	NO ANSWER	7%	11

#### Other topics:

- Specifically noted interest in the following: patron driven acquisition, interlibrary loan, difficult customer service situations, combatting burn-out, meeting patron needs, readers advisory, mobile library services
- Specifically noted interest in: information literacy instruction, technology for literacy
- Specifically noted of interest: patron-driven acquisition collection services
- Specifically noted interest in: difficult customer service situations, team leading and building, project management, making, community partnerships, readers advisory, mobile library services, makerspaces/media labs
- Noted specific interest in: advocate for funding
- OCLC Wikipedia collaboration, Wikipedia editing
- Noted specific interest in: safety and security
- Creating a user centric policy? experience
- Specifically noted interest in: legal resources, promoting books through cataloging
- Specifically noted interest in: patron-driven acquisition, interlibrary loan, meeting patron needs, project management, career options, marketing through social networks, makerspaces/media labs, STEM programs
- Specifically noted an interest in: customer service
- Noted specific interest in: combatting burn-out, team leading and building, changes in the field, keeping up-to-date, making, information literacy, technical/vocational resources, readers advisory, RDA, technology for literacy
- Noted specific interest in: patron-driven acquisition, combatting burn-out, meeting patron needs, team
  leading and building, performance management, intellectual freedom/censorship, marketing through
  social networks, advocate for funding, making, getting the word out, makerspaces/media labs, ibeacons,
  STEM programs
- Library space design
- Noted specific interest in: combatting burn-out, meeting patron needs. Everything!
- Creating a library podcast and other ways to connect with your community.
- Outreach is the new library-so do we do more outreach programs that are staff assisted or bring back the bookmobile
- Programming with Scratch, Also noted specific interest in: marketing through social networks, promoting books through cataloging, makerspaces/media labs, iBeacons?, STEM programs, play and learn, technology for literacy

### Speakers that you would like to recommend or suggest?

- Nate Hill (Chattanooga), Director of Darien Library N.Y.-readers advisory
- This was awesome!
- different makerspace service without a dedicated space